**UniQuE**

**Service Delivery Processes Requirements**

***(Engagement Name and Id)***

***(Client)***

**Document History**

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| Version | Date | Author | Changes |
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**Review And Approval**

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# Purpose Of The Document

<<Mention the scope of the document>>

# Service Engagement Processes List

<<Mention here the list of processes required for the overall service engagement>>

# Statutory Requirements

<<This section will contain the statutory and regulatory requirements that Capgemini has to comply with as per the contract>>

# Process Current State Analysis

<< In this section, provides an in-depth analysis of the current processes followed in Client's organization. >>

# Process Assessment

<<In this section, mention the maturity level of processes followed in the Client’s organization with respect to the applicable industry standards. >>

# Customer Critical To Success Factors

<<Mention the factors critical for the success of customer’s business operations>>

# Final Process Landscape

<< Mention here the final process scope in terms of the overall processes needed, processes to be newly defined, processes to be modified, existing processes that can be re-used as–is, etc.>>